

## Agenda

|                  |                          |                 |               |
|------------------|--------------------------|-----------------|---------------|
| Name of Meeting  | Board of Management      | Date of Meeting | 8 August 2011 |
| Venue of Meeting | Scott Street, Motherwell | Time of Meeting | 5.15 pm       |

|     |   |                   |    |
|-----|---|-------------------|----|
| 1.  | Sederunt  |                   |    |
| 2.  | Apologies   |                   |    |
| 3.  | Declaration of Interest                               |                   |    |
| 4.  | Minutes of Previous Meeting (23 May 2011)             | For Approval      | NC |
| 5.  | Matters Arising                                       |                   |    |
| 6.  | Committee Reports                                     |                   |    |
|     | 6.1 – Operations Committee                            | For Noting (RE)   | NC |
|     | 6.2 – Finance Committee                               | For Noting (RE)   | NC |
| 7.  | AGM Arrangements and Appointment of Auditor           | For Approval (RE) | NC |
| 8.  | Schedule 7 Report (Declaration of Interest)           | For Approval (RE) | NC |
| 9.  | Performance Management Framework                      | For Approval (RE) | NC |
| 10. | CVG Risk Register                                     | For Approval (RE) | NC |
| 11. | Key Performance Indicators 2011/12                    | For Approval (RE) | NC |
| 12. | Annual Performance Statistical Return                 | For Noting (RE)   | NC |
| 13. | Customer Feedback 2010/11                             | For Noting (RE)   | NC |
| 14. | Standing Items  |                   |    |
|     | 14.1 – Membership Applications                        | For Approval (VR) | NC |
|     | 14.2 – Section 66 Consent and Disposals               | For Approval (VR) | NC |
|     | 14.3 – Repossession Update                            | For Approval (TR) | NC |
|     | 14.4 – Write Off Reports                              | For Approval (RE) | NC |
| 15. | Gift Aid from CVPS                                    | For Approval (RE) | C  |
| 16. | Annual Treasury Report                                | For Noting (RE)   | C  |
| 17. | SFHA Pension Scheme –Financial Strength Questionnaire | For Noting (RE)   | C  |
| 18. | AOCB  |                   |    |
| 19. | Date of Next Meeting – 16 October 2011                |                   |    |